

Terms and Conditions for Cape Hiker Services

All Table Mountain Hikes are inclusive of:

- Transfers to and from accommodation (for up to three people) available in the following areas: Cape Town CBD, Atlantic Seaboard and Southern Suburbs.
- Light snacks and refreshments provided for all hikes.
- One-way Cableway ticket down is included for all trips on Table Mountain. Should the Cableway be suspended due to winds or weather, our guides will safely escort you off the mountain at no extra fee. Allow an extra two hours should this be the case.
- Kirstenbosch entry fee is included for the Skeleton Gorge route.

1. Agreement

By booking a hiking service with Cape Hiker, you agree to abide by the following terms and conditions. These terms constitute a legally binding agreement between you (the "Participant") and Cape Hiker.

2. Booking and Payment

2.1 Full payment required at the time of booking. Payment can be made via credit card, bank transfer, or other methods specified by Cape Hiker.

3. Cancellation and Refunds

3.1 Cancellation by Participant: If the Participant wishes to cancel their booking, they must notify Cape Hiker in writing or by phone. Cancellations made more than 48 hours before the scheduled hike will receive a full refund. Cancellations made less than 48 hours before the scheduled hike will not be eligible for a refund.

3.2 Cancellation by Cape Hiker reserves the right to cancel or reschedule a hiking service due to inclement weather, natural disasters, or other unforeseen circumstances. In such cases, Participants will be offered the option to reschedule or receive a full refund.

4. Health and Fitness

4.1 Health Declaration: Participants are responsible for assessing their own physical fitness and health condition before booking a hiking service. By participating, Participants declare that they are physically fit and capable of completing the hike.

4.2 Medical Conditions: Participants with pre-existing medical conditions, injuries, or allergies must inform Cape Hiker prior to the hike. Cape Hiker reserves the right to refuse participation to individuals deemed unfit for the hike due to health reasons.

5. Safety and Responsibility

5.1 Guide's Authority: Participants must follow the instructions of the designated hike leader or guide at all times during the hike. The guide has the authority to make decisions regarding the safety and well-being of the group.

5.2 Equipment: Participants are responsible for bringing appropriate hiking gear, including but not limited to, sturdy footwear, weather-appropriate clothing, water, snacks, and any personal medication.

5.3 Liability Waiver: While Cape Hiker takes all reasonable precautions to ensure the safety of Participants, hiking involves inherent risks. Participants are required to sign a liability waiver before participating in the hike, releasing Cape Hiker from any liability for personal injury, loss, or damage sustained during the hike.

6. Conduct

6.1 Respect for Nature: Participants must respect the natural environment and wildlife encountered during the hike. Littering, vandalism, or any behaviour that damages the environment is strictly prohibited.

6.2 Respect for Others: Participants must treat fellow hikers, guides, and staff with respect and courtesy. Any behaviour deemed disruptive or disrespectful towards others will not be tolerated.

7. Insurance

Participants are strongly advised to have adequate travel insurance coverage, including coverage for hiking activities, prior to participating in the hike. Cape Hiker is not liable for any loss, injury, or damage not covered by insurance.

8. Amendments

Cape Hiker reserves the right to amend these terms and conditions at any time without prior notice. Participants will be bound by the most recent version of the terms and conditions available on Cape Hiker's website.

By booking a hiking service with Cape Hiker you acknowledge that you have read, understood, and agreed to these terms and conditions.